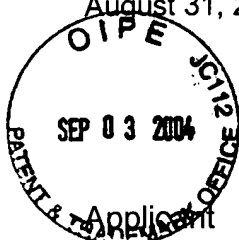


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I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on August 31, 2004.



Crystal Ross  
Crystal Ross

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : David Allison Bennett, et al.  
Application No. : 09/680,654  
Filed : October 6, 2000  
Title : APPARATUS, SYSTEMS AND METHODS FOR  
ONLINE, MULTI-CARRIER, MULTI-SERVICE  
PARCEL SHIPPING MANAGEMENT FEATURING  
SHIPPING RATE AND DELIVERY SCHEDULE  
COMPARISON FOR MULTIPLE CARRIERS  
Grp./Div. : 3629  
Examiner : Webb, Jamisue A.  
Docket No. : PSTM0015/MRK

AMENDMENT AND RESPONSE

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

140 S. Lake Ave., Suite 312  
Pasadena, CA 91101-4710  
August 31, 2004

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Commissioner:

In response to the Office Action dated March 31, 2004 regarding the above-identified application, please amend the above-identified application and enter the response and remarks as indicated below. A Petition for an Extension of Time for two (2) months in which to file this Amendment and Response, and the required fee, are filed concurrently herewith.

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** are reflected in the **Listing of Claims** that begins on page 3 of this paper.

**Response and Remarks** begin on page 38 of this paper.